

Outbank Helpdesk

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For technical reasons, the 2-factor authentication via app (SMART PIN) is not possible with ADAC credit cards. Please switch the authentication method for the setup at Outbank from SMART-PIN to SMS-TAN.

You will find this in the onlinebanking from ADAC here: "Authentifizierungsmethode ändern" under "Profilverwaltung".

After setting up the login in Outbank you can use SMART-PIN again.