

# Outbank Helpdesk

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## Degussa Bank: Error in the account query (PSD2)

Krisztina - 2019-09-26 - in [Known issues](#)

Degussa Bank adapted its online banking to the new Payment Services Directive (PSD2).

Account data retrieval is currently not possible via Outbank. We are already working on full speed to solve the problem - no action is required from your sight right now.

**Thank you very much for you understanding.**

You can find detailed information about PSD2 [in our blogpost](#).