

Outbank Helpdesk

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Deutsche Bank: Error in the account query (PSD2)

Krisztina - 2019-09-12 - in Known issues

On 11/09/19, Deutsche Bank adapted its online banking to the new Payment Services Directive (PSD2): [https://www.deutsche-bank.de/pk/lp/psd2.html?kid=i.9482.90.70\)%20](https://www.deutsche-bank.de/pk/lp/psd2.html?kid=i.9482.90.70)%20).

Account data retrieval is currently not possible via Outbank. We are already working on full speed to solve the problem - no action is required from your sight right now.

Thank you very much for you understanding.

You can find detailed information about PSD2 [in our blogpost](#).