

Outbank Helpdesk

Portal > Knowledgebase > macOS > Known Issues / Bank errors > Unknown Phone Number

Unknown Phone Number

Ralf Sangl - 2020-02-13 - in Known Issues / Bank errors

Make sure that the TAN-Method was activated for your credentials at your bank. Afterwards refresh your bank login in Outbank:

'Settings' > 'Bank credentials' > 'select bank' > 'Update configuration'