

Outbank Helpdesk

Portal > Knowledgebase > macOS > Known Issues / Bank errors > Flatex: Error message "Dialog abgebrochen - starke Authentifizierung erforderlich (9075)"

Flatex: Error message "Dialog abgebrochen - starke Authentifizierung erforderlich (9075)"

Krisztina - 2019-12-11 - in Known Issues / Bank errors

Authentication using the iTAN Card method is currently not possible in Outbank.

Please use "flateXSecure" for your accounts:

<https://www.flatex.de/handel/mobiler-handel/flatexsecure/>

To activate the TAN method in Outbank, update the credentials the app settings:

'Settings'> 'Bank Credentials'> 'Select Flatex'> 'Update Configuration'