

Outbank Helpdesk

[Portal](#) > [Knowledgebase](#) > [Known issues](#) > [Hello bank!: Error in the account query \(new online banking\)](#)

Hello bank!: Error in the account query (new online banking)

Krisztina - 2019-09-12 - in [Known issues](#)

The online banking portal of Hello bank! changed. The changes lead to an error in Outbank.
We are already working on full speed to solve the problem - no action is required from your sight right now.

Thank you for your understanding.