

Outbank Helpdesk

[Portal](#) > [Knowledgebase](#) > [Known issues](#) > [ING Austria: Error in the account query \(PSD2\)](#)

ING Austria: Error in the account query (PSD2)

Krisztina - 2019-09-12 - in [Known issues](#)

On 12/09/19, ING Austria adapted its online banking to the new Payment Services Directive (PSD2): <https://www.ing.at/psd2>.

Account data retrieval is currently not possible via Outbank. We are already working on full speed to solve the problem - no action is required from your sight right now.

Thank you very much for you understanding.

You can find detailed information about PSD2 [in our blogpost](#).