

Outbank Helpdesk

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Can I use the optical TAN method with Outbank?

Christine - 2018-01-29 - in [Security Methods](#)

The optical TAN method is supported by Outbank. Please check if this has already been activated by your bank for your account.

Then refresh your credentials:

'Settings' > 'Select credential' > 'Update configuration'

The desired TAN method can be selected at the end of the payment.

The individual adjustment of the graphics screen on the iPhone / iPad to the size of the TAN generator is possible with the two-finger zoom.

Where you get a suitable TAN generator, your bank or savings bank can tell you.