

Outbank Helpdesk

[Portal](#) > [Knowledgebase](#) > [Android](#) > [Security](#) > [My Android device has been stolen. What should I do now?](#)

My Android device has been stolen. What should I do now?

Christine - 2019-02-14 - in [Security](#)

Your bank credentials are secured in Outbank with your master password. This password was entered by you personally at the first use of Outbank and confirmed again. It should therefore only be known by you. Changing or bypassing the password externally 'from the outside' is not possible, as there is no reset button or password forgotten function.