

Outbank Helpdesk

Portal > Knowledgebase > Known issues > Volksbanken & Raiffeisenbanken, PSD Bank, GLS Bank, MLP, apoBank, Wüstenrot Bank: Error in the account query (PSD2)

Volksbanken & Raiffeisenbanken, PSD Bank, GLS Bank, MLP, apoBank, Wüstenrot Bank: Error in the account query (PSD2)

Krisztina - 2019-09-12 - in Known issues

On 11/09/19, the Fiducia & GAD IT AB data center upgraded its HBCI system to the new Payment Service Directive PSD2. The retrieval of the following banks is currently not possible via Outbank:

- Volksbanken
- Raiffeisenbanken
- PSD Bank
- MLP
- VB RB
- Südwestbank
- BBBank
- Cronbank
- NIBC
- Sparkasse Südtirol
- Sparda-Banken
- Flessabank
- Grenke
- apoBank
- Paxbank
- Renaultbank
- GLS
- VTB Direktbank
- Sberbank Direct
- Edekabank
- Wüstenrot Bank (BLZ 60420020)
- Bank1 Saar
- Wirecard

We are already working on full speed to solve the problem - no action is required from your sight right now.

Thank you very much for you understanding.

You can find detailed information about PSD2 [in our blogpost](#).