

# Outbank Helpdesk

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## Why do I have to re-authorize Fidor's access data?

Christine - 2017-10-26 - in [Banks](#)

If you use the Secure Sync or have set up the Fidor Bank on several devices, your credentials of the Fidor Bank are queried again and again.

For technical reasons, there is no other way to solve it in Outbank.

This is due to the API settings of Fidor Bank, unfortunately we have no influence on it.