

Outbank Helpdesk

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Nadine Frankenberg - 2018-06-19 - in Outbank ID

The Outbank ID is your email address, which you need for identification in Outbank in the following cases:

- You do need your Outbank ID to use the Secure Sync. Please make sure that you are signed in on all of your devices with the same Outbank ID.
- Furthermore, if you send us a support request via the app, your ticket can be directly associated with your Outbank ID. We can also offer you much better assistance: for example, we can activate special debugging features for you Outbank ID, so that we can understand your app's behavior.