

Outbank Helpdesk

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Christine - 2019-11-08 - in Edit accounts

If you **disconnected** an account, you can see this account greyed out at the end of your account list in the group 'Disconnected'.

To see this account again, please proceed as follows:

'Menu' > 'Settings' > 'select credentials' > 'Connected Accounts' > 'select the disconnected account' > 'Settings' > 'remove checkmark from 'Disconnect Account'

Or you can proceed like this:

'Select the disconnected account at the end of your account list' > 'click on the dropdown besides the account name' > 'Settings' > 'remove checkmark from 'Disconnect Account'

The account is now displayed as active again in your account list and the group, it belonged to.

If you **hid** an account, it will no longer be shown in the list of your accounts.

To see this account again, please proceed as follows:

'Menu' > 'Settings' > 'select credentials' > 'Connected Accounts' > 'select the hidden account' > 'Settings' > 'remove checkmark from 'Hide this Account'