

Outbank Helpdesk

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How can i see a hided or disconnected account in Outbank again?

Christine - 2019-05-10 - in Edit accounts

If an account is **disconnected**, it's shown grey at the end of your list of accounts in the group 'Disconnected'.

Please proceed as follows, to see the **disconnected** account again:

'Accounts' > 'select disconnected account' > 'click on the dropdown besides the account name' > 'Disconnect this account' > 'OFF'

The account is now displayed as asctive again in your account list and the group, it belonged to.

If you **hided** an account, it is no longer visable in the list of accounts.

Please proceed as follows, to see the **hidden** account again:

'Settings' > 'select credential' > 'select the hidden account' > 'Hide this account' > 'OFF'