

Outbank Helpdesk

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How can I transfer my data to a new iOS device?

Christine - 2018-04-05 - in Backups

In order to use local backups to transfer your data to a new iOS device, follow these steps:

Use Outbank on your current device and open the backups via settings

Click on the backup you want to use on the new device > Share > choose a sharing option of your choice (e.g. mail) > send backup to your email address

Install Outbank on your new iOS device

Open the backup on your new device (e.g. in the attachment of an email) and choose 'Copy to Outbank' > 'Reset': 'Yes'

Enter the master password which was used to create the backup. This can vary from your current one.

IMPORTANT: After you have reset your backup, you need to log in with your Outbank ID.

In case you use the data synchronisation between multiple devices, please reset the 'Secure Sync'. Every step of the way is described here:

<https://help.outbankapp.com/de/kb/articles/wie-kann-ich-den-secure-sync-zur-cksetzen-2>

Tip: The Secure Sync allows you to synchronize your data across different devices without manually editing and adding data. Read more about this here:

<https://help.outbankapp.com/de/kb/articles/wie-kann-ich-outbank-auf-mehreren-ger-ten-nutzen>