

Outbank Helpdesk

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Why can't I make identical payments one after another?

Christine - 2018-06-19 - in [Send money / Request money](#)

The banks check if a transaction was submitted several times within a certain time frame. Due to identical data, the transaction will automatically be refused by the bank. To submit the payment a second time, it is usually sufficient to change the transfer reason or to exceed the time limit.

In such a case, please contact your bank directly and ask them, how long you have to wait until you can make an identical payment.