

# Outbank Helpdesk

[Portal](#) > [Knowledgebase](#) > [iOS \(iPhone, iPad, iPod Touch\)](#) > [Banks](#) > [Why do i not see any information regarding the sender / receiver of transactions at my netbank account?](#)

## **Why do i not see any information regarding the sender / receiver of transactions at my netbank account?**

Christine - 2017-10-18 - in [Banks](#)

Actually the transactions get ransmitted either with wrong or without any information to the sender / receiver from the bank. netbank knows about this issue and they are working on a solution for that.